Electronic Acknowledgement Receipt						
EFS ID:	7251976					
Application Number:	09477991					
International Application Number:						
Confirmation Number:	1039					
Title of Invention:	METHOD AND APPARATUS FOR PROCESSING WEB CALLS IN A WEB CALL CENTER					
First Named Inventor/Applicant Name:	BRYCE A. JONES					
Customer Number:	28004					
Filer:	Patrick L. Muino/Jamie Cameron					
Filer Authorized By:	Patrick L. Muino					
Attorney Docket Number:	1264					
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Submitted with Payment

File Listing:							
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)		
1	Amendment After Final	ResponseFinalOA.pdf	39598 2264461b7ca36erdae00cc354730c4e0d56 02669	no	7		

Warnings:

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.